

Established in 1937 and located at Bomet County, Tenwek Hospital is a Ministry of the Africa Gospel Church Kenya. It's a 419 Bed Capacity Teaching and Referral Hospital serving the vast South-West Region of Kenya including but not limited to Bomet, Narok, Kisii, Kericho and Kisumu Counties. Over the years, the Hospital has grown to become one of the top healthcare institutions in the Country offering a wide variety of healthcare services.

Tenwek Hospital is a Christian Community committed to excellence in provision of Compassionate Healthcare, Spiritual Ministry and Training for Service to the Glory of God. To ensure efficiency and effectiveness in service delivery, the Hospital is seeking to recruit highly motivated, ministry minded, born again Christians with good standing, demonstrating spiritual maturity, integrity and a calling to serve to fill the following position:

1. Barista

Job Purpose

To prepare and serve high-quality coffee, beverages, and light refreshments to Tenwek Hospital staff, patients, and walk-in guests while ensuring exceptional customer service, strict hygiene standards, and adherence to hospital policies. The Barista will also support special beverage requests for internal hospital meetings, functions, and events.

Key Responsibilities

1. Beverage Preparation & Service

- Prepare and serve a wide range of hot and cold beverages (coffee, tea, juices, smoothies, etc.) in line with required quality standards.
- Customize beverages based on customer preferences, dietary needs, or medical guidance.
- Ensure consistency, efficiency, and professional presentation in all beverage preparations.

2. Customer Service

- o Deliver warm, courteous, and professional service to staff, patients, and visitors.
- o Handle customer inquiries, feedback, and complaints promptly and politely.
- Support special beverage orders and catering needs for hospital meetings, events, and conferences.

3. Operations & Hygiene

- o Maintain cleanliness and organization of the coffee station, equipment, and utensils in accordance with hospital hygiene and safety regulations.
- o Adhere to strict food safety and infection control procedures.
- o Monitor stock levels, request replenishment, and ensure proper storage, rotation, and usage of supplies.

4. Teamwork & Flexibility

- Collaborate effectively with the catering team and other hospital departments to ensure smooth operations.
- o Assist in additional catering tasks as required.
- o Provide support during internal and external events hosted by CTC Tenwek Hospital.

Qualifications & Skills

• Certificate/Diploma in Food & Beverage Service or Hospitality.



- Barista certification.
- Previous experience as a Barista in a busy environment.
- Knowledge of coffee brewing methods and modern beverage preparation techniques.
- Excellent customer service and communication skills.
- Ability to work in a fast-paced and sensitive hospital setting.
- Basic knowledge of food safety, hygiene, and infection control.
- Flexibility to work varying shifts and support special events.

Core Competencies

- Strong attention to detail and commitment to quality.
- Professionalism, empathy, and a customer-focused approach.
- Reliability, punctuality, and ability to work under pressure.
- Team spirit and willingness to support tasks beyond main responsibilities.

How to Apply:

Interested candidates who meet the above criteria should send their applications to ctc.recruit@tenwekhosp.org on or before 5th December, 2025, enclosing:

- Resume
- Cover Letter
- Statement of Faith

What is a Statement of Faith?

A Statement of Faith should describe your Christian faith and how you see it as relevant to your involvement with Tenwek Hospital. The statement can either be incorporated into the cover letter or submitted as a separate document and should include, at a minimum, a description of your spiritual disciplines (prayer, study, etc.) and your current fellowship or place of worship.